UKG

Accelerate successful API integrations for rapid time to value

Key benefits

- **REALIZE BUSINESS VALUE**
  with integration services sized and priced to fit your specific project needs

- **ADDRESS API COMPLEXITY**
  with best-fit integration services that accelerate project success

- **KEEP YOUR PROJECT ON TRACK**
  with immediate access to API best practices and expertise

- **ENABLE SEAMLESS INTEGRATION**
  between UKG Pro Workforce Management and other business systems

The UKG Pro Workforce Management™ (formerly UKG Dimensions®) solution is powered by the UKG intelligent cloud platform to support the next generation of workforce management. The UKG Platform delivers a robust application programming interface (API) framework that provides extensibility and simplifies integration with other systems. Our collection of flexible, RESTful, and on-demand APIs includes pre-built connectors for people, payroll, accruals, and more. Depending on your specific integration requirements, however, API complexity may present challenges for your technical resources that could prolong deployment and delay time to value.

API Empowerment Services from UKG Services provide tiered levels of assistance — from phone and email support to design review and documentation to long-term partnership — to help ensure successful API integration across all your systems. Our Boomi-certified integration developers leverage extensive technical expertise, proven integration tools, and independently validated interfaces to help you successfully address even the most unique and complex integration requirements.

Choose the service level that's right for you

API Empowerment Services are designed to streamline and simplify API integrations between UKG Pro Workforce Management and key business systems and data repositories across your enterprise. UKG™ (Ultimate Kronos Group) integration developers bring rich domain knowledge and decades of experience to every engagement, helping you effectively address integration complexity and accelerate time to value.

UKG Services offer three levels of API Empowerment Services to meet your organization's specific needs:

Core Services: Give your technical team direct access to UKG integration developers via phone and email. Having trouble with an API call? Need insight into best practices? Talk through your challenges with developers who code against UKG APIs day in and day out.

Enhanced Services: Get all the benefits of Core Services as well as architectural design review sessions during which integration developers check that APIs follow best practices and meet the latest technical standards. These comprehensive reviews help you avoid costly mistakes and potential rewrites that can delay your deployment. In addition, you will receive an Interface Design Document that describes the best way to write your APIs to help ensure they operate successfully — and without interruption — within the secure UKG Platform.

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Augmentation Services: Partner with a Dell Boomi-certified UKG integration developer to shorten the API learning curve and compress development timelines. The developer will work alongside your technical team — on-site or remotely — to transfer knowledge, fast-track integrations, and make sure they are operating according to UKG best practices. Competitive pricing is available for on-shore and off-shore resources to meet your budget requirements.

Achieve seamless integration to support business processes

When it comes to integrating UKG Pro Workforce Management with other enterprise applications, UKG has you covered. We offer a range of API Empowerment Services, sized to meet your needs and budget, to take the complexity out of API integrations and ensure seamless connectivity across your organization. With our scalable range of offerings, you can enjoy a fast, hassle-free UKG Dimensions deployment while fully leveraging your investment in existing application technology.

Partner with the trusted workforce management leader

UKG is a leading global provider of payroll, HR service delivery, and workforce management cloud solutions. UKG Services provides a wide range of strategic services that help customers achieve smart value fast and accelerate return on their workforce solution investment — all while delivering the experience they expect.

Learn more at ukg.in/services.

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